

Consumer Information


Consumer Information Discussion

What was I supposed to do?

 **MASFAA Annual Conference**
June 15-17, 2011


Academic Program Improvement Plan

- What
 - Requirement to make available any plans for improving academic programs
- When
 - August 14, 2008
- Who/Where
 - Academic Affairs Office; Publication office

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Peer-to-Peer File Sharing

- What
 - Develop and implement written plans to effectively combat unauthorized distribution of copyrighted materials
 - All users within network
 - Includes: technology deterrents, reviews, legal alternatives, education efforts, gov't & and school penalties/liabilities
- When
 - August 14, 2008
- Who/Where
 - IT Office; Legal Affairs
 - Provost; Publication Office


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Retention, Placement, Graduate School Rates


- **What**
 - Make Available
 - Institution's retention rate as reported to IPEDS
 - Placement of and employment obtained by graduates of degree or certificate programs (if calculated)
 - Types of graduate and professional education in which graduates of 4 yr. degree programs enroll
- **When**
 - August 14, 2008
- **Who/Where**
 - Registrar, Career Placement, Academic Affairs, Research, Student Affairs, Alumni Relations



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Completion/Graduation Rates


- **What**
 - Additional Categories
 - Gender, race/ethnic group, TIV awarding (Pell & Stafford)
- **When**
 - August 14, 2008
 - 2-year degree granting schools – 2011/2012 Academic Year
- **Who/Where**
 - Registrar's Office
 - Financial Aid Office
 - Publication/Research



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Campus Security Report

- **What**
 - Hate crime data includes: larceny – theft, simple assault, intimidation, and vandalism
 - Statement on law enforcement authority of campus security
 - Relationship with State and local police (including agreements/MOUs to investigate crimes)
- **When**
 - August 14, 2008
 - Information 1st submitted in October 1, 2010 report
- **Who/Where**
 - Security/Public Safety Office, Executive Offices
 - Publication, Research and Development Office




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Campus Security Report


- What
 - *Emergency Response and Evacuation Procedures*
 - Immediate notification to campus community (and larger segment if applicable)
 - Notification system/content
 - Responsible parties
 - Annual tests of process
- When
 - August 14, 2008
 - Information 1st submitted in October 1, 2010 report
- Who/Where
 - Security/Public Safety Office, Executive Offices
 - Publication, Research and Development Office



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Campus Security Report


- What
 - *Missing Student Notification (on-campus housing)*
 - Student opportunity to provide confidential contact
 - Responsible parties to report information to
 - Police notified under applicable laws (24 hours)
 - If under 18 (not emancipated), parents notified
- When
 - August 14, 2008
 - Information 1st submitted in October 1, 2010 report
- Who/Where
 - Security/Public Safety Office, Student Affairs, Residential Services



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Annual Fire Safety Report

- What
 - Required for schools with *On Campus Student Housing*
 - Fire statistics for 3 year calendar period
 - Fires, injuries/death, property damage
 - Procedures and plans around fire safety
 - Systems, drills, education/training, improvements, specific policies – smoking, candles, etc., responsible parties, evacuation procedures
 - Maintain Fire Log
- When
 - August 14, 2008 (1st submitted in October 1, 2010 report)
- Who/Where
 - Public Safety/Security, Residential Services,
 - Executive Offices, Publications, Research




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Drug and Alcohol


- What
 - Separate, clear notification to students regarding penalties for drug violations
 - Separate, clear notification to students who lost eligibility that they are ineligible for TIV aid and how to regain eligibility
 - Biennial review of drug and alcohol abuse program includes:
 - Number of violations/fatalities on campus or part of campus activities
 - Number of and types of sanctions imposed
- When
 - August 14, 2008
- Who/Where
 - Security/Public Safety Office, Student Affairs, Publications/Research



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Transfer Credit, Diversity & Vaccinations


- What
 - Transfer of credit policy (including criteria) and list of articulation agreements
 - Student diversity (gender/ethnicity) of enrolled full-time Pell recipients
 - Vaccination Policies
- When
 - August 14, 2008
- Who/Where
 - Executive Offices, Provost, Registrar, Financial Aid
 - Medical Services



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Textbooks

- What
 - Textbook Information
 - Include on Internet course schedule the ISBN & retail price
 - If not available - author, title, publisher, copyright date
 - Written course schedule contain reference to textbook information on Internet schedule
 - Share textbook information with *bookstore* if requested
 - Also include number enrolled & max students in each class
- When
 - July 1, 2010
- Who/Where
 - IT Office, Provost, Registrar, Bookstore



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Net Price Calculator

- What
 - Undergraduate schools must post a net price calculator on its Web site that uses school data to provide estimated net price information to current and prospective students
 - Average yearly price actually charged to full-time, first-year undergrads (COA minus average need/non-need financial aid)
 - Use ED's or institution's calculator
- When
 - October 29, 2011
- Who/Where
 - IT Office, Admissions, Registrar,
 - Financial Aid Office, Budget Office,


**Calculator template help line:
240-252-1707**



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Campus Disciplinary Policy


- What
 - PPA requires school to disclose (upon written request) to an alleged victim of a crime of violence or non-forcible sex offense the results of a disciplinary hearing against an alleged student perpetrator
- When
 - August 14, 2009
- Who/Where
 - Legal Counsel, Student Affairs, Disciplinary Board



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Private Education Loans

- What
 - Provide disclosures under TILA section 128(e):
 - Applications/Solicitations; Loan Approval; Loan Consummation
 - Use Federal Reserve Board form or school's own
 - **Federal Reserve Board contact number - 202-452-3667**
 - School loans not considered private education loans if:
 - 90 days or less; paid back in one year with no interest
 - Self-Certification Form - ED developed (*cannot change*)
 - Must be given if requested by student (3rd party lender)
 - Must be obtained and maintained by school if school is lender
- Effective
 - Loan disclosures - February 14, 2010
 - Self-Certification Form - GEN-10-01 (2/14/2010)




NEW - Part 601 added to Title 34

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Preferred Lender Arrangement


- What
 - Annual Disclosure to prospective/current students regarding PLA with FFEL and *private education lenders* (website/written materials)
 - School loans not considered private education loans and/or in a PLA if meet certain criteria
 - Short-term loans, school funds, Donor-directed funds, Title VII/VIII Public Service Health, state aid programs with public service forgiveness option
- Effective
 - August 14, 2008 (regulations – July 1, 2010)

 **NEW – Part 601 added to Title 34**

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School Code of Conduct

- What
 - Develop and publish code of conduct with respect to FFEL and private education loans
 - Prohibit conflict of interest with responsibilities of school *staff with loan duties*
 - annually inform such staff
 - Required for schools in *any TIV loan program*
- Effective
 - August 14, 2008

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Don't Forget – Other Consumer Information

- Each year a school must provide to enrolled students a notice containing a list of consumer information it must disseminate, and procedures for obtaining this consumer information.
 - *Schools must provide this notice through a one-on-one distribution*
- Financial assistance availability
 - R2T4, SAP, Verification, ATB, types of aid, etc.
- Institutional Information
 - Cost of attendance, academic programs, refund policy, approving agencies, etc.


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**Don't Forget –
Other Consumer Information**


- The Student Right-to-Know Act requires schools to disclose:
 - Completion or graduation rates and, if applicable, transfer out rates for a specific cohort of the general student body.
 - *For schools that offer athletically related student aid*, completion or graduation rates and, if applicable, transfer out rates of students receiving athletically related student aid, if the school offers athletic aid.
 - Must provide student athlete graduation rate information to potential student athletes, parents, and high school coaches and guidance counselors upon making offer of athletic aid.



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**Don't Forget –
Other Consumer Information**


- Coeducational institution of higher education that participates in an FSA program AND has an intercollegiate athletic program must prepare an annual Equity in Athletics Disclosure Act report (provided to ED and consumers)
 - Contains participation rates, financial support, and other information on men/women intercollegiate athletic programs
 - Required to publish report by October 15 and make available to students, prospective students, and public
- FERPA Notification
 - Annually notify students of rights under FERPA, including procedures for exercising rights to inspect/review records



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Resources

- FSA Handbook, Volume 2, Chapter 6 & 9 (09/10 version most current)
- 34 CFR 668.41-49 (Information)
- 34 CFR 99 (FERPA)
- Dear Colleague Letter, GEN-08-12 (HEOA)
- FSA Assessments
 - Consumer Information Module
 - Under IFAP/Tools for Schools
 - <http://www.ifap.ed.gov/qahome/fsaassessment.html>



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Thank You!

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